

May 2, 2018

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Hilton, Inc
7930 Jones Branch Rd.
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RE: Assurance Statement for 2017 Reports

Introduction

Hilton, Inc (Hilton) has engaged DEKRA Certification, Inc. (DCI) to provide assurance services regarding Hilton's 2017 Annual Report as well as Hilton's 2017 Carbon Disclosure Project and Dow Jones Sustainability Index reporting. The scope of these assurance activities included the following:

- Claims regarding the usage of water
- Claims regarding the generation of waste
- Claims regarding energy use
- Claims regarding the emissions of greenhouse gasses

This assurance statement is intended to provide Hilton stakeholders confidence in the accuracy of the above information.

DCI Qualifications

DEKRA Certification, Inc. is an ANSI-ASQ National Accreditation Board (ANAB) accredited Certification Body and conforms to the requirements of ISO 17021-1:2015: covering the auditing and certification of management systems. DCI has certified Hilton to the ISO 9001, 14001, and 50001 standards since 2010. Two key principles for Certification Bodies are Impartiality and competence.

DCI did not assist or consult with Hilton at any time in the reporting of the data within the scope of the assurance statement. DCI has procedures in place to ensure its work is free from bias and is not unduly influenced by outside parties. The DCI employees or contractors who participated in assurance activities were free from personal, financial, or other relationships that would potentially compromise their impartiality.

Likewise, the personnel who performed assurance activities were all experienced environmental and energy auditors. The competence of these individuals is continually monitored and recorded. All assurance activities were subject to DCI's peer review and quality assurance processes.

Methodology

DCI visited a random sample of 55 Hilton Brand hotels in 2017. At each location, a DCI auditor validated the sites energy, water, and waste data and assessed the efficacy of the sites operational controls surrounding the measurement and reporting of that data. The following technique were used:

- Review of utility bills
- Review of meter logs
- Verification of Meter accuracy
- Interviews and observation of key personnel

Hilton captures the sustainability data of its locations in its proprietary LightStay system. DCI reviewed the procedures used for processing the LightStay data as well as the internal quality controls in place. DCI performed independent checks and calculations on the data and compared the results to the reported data and found no material misstatements.

Conclusion

DCI can provide reasonable assurance Hilton Inc's greenhouse gas emissions, energy use, water use and waste amounts reported to the Carbon Disclosure Project, Dow Jones Sustainability Index, and in Hilton's 2017 Annual Report are free from material misstatements



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