



Responsible travel and tourism starts with caring for our communities to foster resilient local ecosystems. We invest our skills and expertise to build capacity and resilience in the communities where we live, work and travel.

### VOLUNTEERING

Team Members from **87 countries** participated in Global Week of Service

**267,355** Volunteer Hours



Using the national value for volunteer time those hours equate to

**\$6,453,950**  
invested in our communities

### BUILDING CAPACITY

INVESTED  
**\$397K**

in Action Grants in 2017 to support 129 Team Member-led local innovative social and environmental projects

REACHED  
**\$1M**

milestones to date providing growth and outreach locally and globally through Action Grants

### DISASTER RELIEF

**\$3M**

to support 20 disaster relief campaigns to date

**725**

Team Members assisted in 2017

#### 2017 DISASTER RELIEF CAMPAIGNS



Global Week of Service projects that focused on community resilience in 2017:

#### Volunteers from the corporate offices and several hotels

across North America packed and delivered nearly 6,000 recovery kits for fellow Team Members impacted by Hurricanes Harvey, Irma & Maria

#### 50 Team Members helped build and improve homes

in the outskirts of Lima, Peru that were affected by floods in March 2017, and launched soap recycling in the city

Hilton in Berlin, Germany engaged with 20 refugees via career advice and professional training, to celebrate the support of over 2,000 refugees in Europe since 2016



### SUPPORTING COMMUNITIES

#### SNAPSHOT FROM 2017:

Corporate Team Members, our Sales team in EMEA and hotels in the U.S. **donated over 1,000 suits to organizations** helping people get back to work in cities across 7 countries.

Hampton, Hilton Garden Inn and Tru teams across the globe **upcycled linen into over 30K capes** for children in partnership with empowerment and creativity NGO Enchanted Minds

2,500 Homewood Suites, Home2 Suites and Embassy Suites Team Members packed a record-breaking **50,000 Clean the World recycled soap hygiene kits** in the world's largest hygiene-kit assembly line

1,300 volunteers from 14 Hilton and DoubleTree hotels in Oregon and Washington, U.S.A., **contributed 41,000 lbs food** to local food banks during Global Week of Service