



At Hilton, we closely track and report on our environmental and social impact. We use LightStay, our award-winning corporate responsibility performance measurement platform, to measure our hotels' impacts in the communities in which they operate. We believe that transparent external reporting allows us to better engage our stakeholders on the most material issues impacting our business, and collaborate on solutions to address them. Accuracy of our data is important to us, which is why we have obtained independent external assurance over all of the data points listed below. Learn more about our assurance process [here](#).

ENVIRONMENTAL IMPACT



ENERGY & CARBON: Hilton is committed to reducing our Scope 1 and 2 carbon intensity by 61% by 2030, in line with our science-based targets. Since 2008, we have achieved a 34% reduction in Scope 1 and 2 carbon emissions. Learn more about our approach to reducing energy consumption and carbon emissions [here](#).

GREENHOUSE GAS EMISSIONS	2018	2017	2016	2008 (Baseline)
Scope 1 direct emissions				
Emissions (MT CO ₂ e)	533,382	505,640	501,607	437,087
Emissions intensity (MT CO ₂ e/m ²)	.0233	.0236	.0244	.0307
Scope 2 indirect emissions				
Location-based emissions (MT CO ₂ e)	1,873,715	1,811,065	1,857,239	1,562,544
Location-based emissions intensity (MT CO ₂ e/m ²)	.0819	.0846	.0902	.1098
Market-based emissions (MT CO ₂ e)	1,845,111	1,785,222	1,857,239	1,792,500
Market-based emissions intensity (MT CO ₂ e/m ²)	.0807	.0834	.0902	.1260
Total scope 1 + 2 emissions				
Location-based emissions (MT CO ₂ e)	2,407,097	2,316,705	2,358,846	1,999,631
Location-based emissions intensity (MT CO ₂ e/m ²)	.1052	.1083	.1146	.1405
Market-based emissions (MT CO ₂ e)	2,378,493	2,290,862	2,358,846	2,229,587
Market-based emissions intensity (MT CO ₂ e/m ²)	.1040	.1071	.1146	.1567
Scope 3 emissions				
Franchises - emissions (MT CO ₂ e)	3,685,459	3,473,170	3,563,508	3,019,210
Franchises - emissions intensity (MT CO ₂ e/m ²)	.0997	.1000	.1108	.1363
Emissions from business travel (MT CO ₂ e)	31,016	28,145	26,341	
Emissions from waste (MT CO ₂ e)	120,372	118,609	118,397	125,821



ENERGY	2018	2017	2016	2008 (Baseline)
Energy consumption (MWh)				
Managed	6,728,534	6,419,729	6,326,904	5,289,613
Franchised	11,084,182	10,647,230	10,152,734	8,445,834
Total	17,812,716	17,066,959	16,479,638	13,735,447
Energy use intensity (MWh/m ²)				
Managed	.2942	.3000	.3073	.3861
Franchised	.2999	.3066	.3156	.3813
Total	.2977	.3041	.3124	.3831



WATER: Hilton is committed to reducing our in our water use intensity in our managed operations by 50% by 2030. Since 2008, we have achieved a 20% reduction in water consumption. Learn more about our approach to water stewardship [here](#).

WATER	2018	2017	2016	2008 (Baseline)
Water consumption (megaliters)				
Managed	13,841	13,372	13,147	10,335
Franchised	21,777	21,057	19,887	16,988
Total	35,618	34,429	33,034	27,323
Water consumption intensity (liters/m ²)				
Managed	605.1	614.9	627.9	754.4
Franchised	589.2	606.5	618.3	767.0
Total	595.3	609.7	622.0	762.2
Water withdrawal (megaliters)				
Managed	55,363	52,628	51,717	41,342
Franchised	87,110	84,229	79,550	67,951
Total	142,473	136,857	131,266	109,293
Water withdrawal intensity (liters/m ²)				
Managed	2,420	2,459	2,512	3,018
Franchised	2,357	2,426	2,473	3,068
Total	2,381	2,439	2,488	3,049



WASTE: Hilton is committed to reducing our waste intensity in managed operations by 50% by 2030. Since 2008, we have reduced our waste to landfill by 41%. Learn more about our approach to reducing waste [here](#).

WASTE	2018	2017	2016	2008 (Baseline)
Total waste generated (MT)				
Managed	192,163	185,104	180,232	159,537
Franchised	320,074	304,369	286,996	264,321
Total	512,238	489,473	467,228	423,860
Total waste intensity (MT/m²)				
Managed	.0084	.0087	.0088	.0112
Franchised	.0087	.0088	.0089	.0119
Total	.0086	.0087	.0089	.0117
Landfilled waste (MT)				
Managed	128,055	126,180	125,955	133,852
Franchised	270,761	257,539	228,204	221,765
Total	398,817	383,719	354,159	355,617
Landfilled waste intensity (MT/m²)				
Managed	.0056	.0059	.0061	.0094
Franchised	.0073	.0074	.0071	.0100
Total	.0067	.0068	.0067	.0098
Waste diversion from landfill (MT)				
Managed	64,108	58,924	54,278	25,686
Franchised	49,313	46,830	58,791	42,556
Total	113,421	105,755	113,069	68,243
Waste diversion rate (%)				
Managed	33.4%	32.0%	30.1%	16.1%
Franchised	15.4%	15.4%	20.5%	16.1%
Total	22.1%	21.6%	24.2%	16.1%



SOCIAL IMPACT



YOUTH: Hilton is committed to opening doors for one million young people by 2019 through our Open Doors Pledge. Learn more about our commitment to youth [here](#).

YOUTH	2018	2017
Open Doors Pledge - Youth Impact* (number of young people)	900,000+	800,000+

* Figures provided are total impact since launch of the pledge in 2014



INCLUSIVE GROWTH: Hilton empowers everyone to leverage their full potential to build strong and resilient hospitality communities across our value chain. Learn more about our commitment to inclusive growth [here](#).

INCLUSIVE GROWTH	2018
Supplier Diversity Program (number of women, minority, veteran and LGBTQ- owned businesses we have supported)	3,352



HUMAN RIGHTS: We are committed to embedding human rights due diligence across our global operations and supply chain by 2030. Learn more about our commitment to human rights [here](#).

HUMAN RIGHTS	2018
Mandatory Anti-Trafficking Training (% of General Managers having completed)	68%



COMMUNITY INVESTMENT: We are committed to doubling our investment in social impact by 2030. Learn more about our commitment to community investment [here](#).

COMMUNITY INVESTMENT	2018	2017
Global Week of Service Volunteering (number of hours)	236,930	267,355

