



Our Commitment to Sustainable Travel and Tourism

# 2030 VALUE CHAIN TARGETS

By 2030, we are committed to double our investment in social impact and cut our environmental footprint in half through responsible hospitality across our value chain.

### OUR OPERATIONS

Pursue best-in-class operational excellence and engage our guests and Team Members to maximize our positive impact



**OUR COMMUNITIES** 

Bring Hilton's innovation and influence to drive positive change in our communities

### **OUR SUPPLY CHAIN**

Partner with our suppliers to address social and environmental risks in our top commodities and incorporate social and environmental criteria into our procurement decision processes

## SOCIAL IMPACT

Inclusive Growth | Local Investment | Disaster Relief

#### Adopt a global standard for

responsible travel and tourism, complementing our existing environmental certifications

**Embed human rights** due diligence across our global operations

Double our monetary response, empowerment efforts and investment in resiliency against natural disasters (2017 baseline)

**Contribute 10 Million volunteer hours** to activate our Travel with Purpose commitment in our communities

**Double our investment in youth opportunity programs** in countries with lowest youth wellbeing (2017 baseline)

#### Double our sourcing spend

from local, small and medium-sized enterprises and minority-owned suppliers (managed hotels and corporate offices - 2017 baseline)

**Embed human rights due diligence** in our supply chain and partner with suppliers to eradicate any form of forced labor or trafficking

### ENVIRONMENTAL IMPACT

Climate Change | Water Stewardship | Waste Management

**Reduce Scope 1 and 2 carbon** intensity by 61% (GHG emissions/m<sup>2</sup> - 2008 baseline)

**Reduce water use** in our managed operations by 50% (liters/m<sup>2</sup> – 2008 baseline)

**Reduce waste output** in our managed operations by 50% (metric tons/m<sup>2</sup> – 2008 baseline)

Zero soap to landfill by recycling all used guest soap bars where available

**Reduce food waste** sent to landfill by 50% in our managed operations (2017 baseline)

Participate in food donation programs where allowed by law (managed hotels)

Activate 20 context-based water projects in our communities and watersheds of top water risk

#### Promote environmental

**awareness** and open our LightStay technology in school educational programs

#### **Sustainably source**

(e.g. certified) all meat and poultry, produce, seafood and cotton at managed hotels (where available)

#### **Encourage suppliers to set**

**goals** and validate through auditing and incentive program

## **OVERARCHING IMPACT**

Double our investment in programs

that contribute to sustainable solutions and economic opportunity for all (e.g. women, veterans, persons with disabilities, etc. - 2017 baseline)

#### Train employees at Hilton

managed hotels on relevant environmental and social issues and engage guests in supporting responsible travel in destination hot spots **Double Action Grants** 

for social and environmental impact projects in our communities **Create and partner with cross-industry networks** to support policies for a lowcarbon future and to advance international human rights **Create framework for collaboration program** with top-tier suppliers

#### Increase data visibility by

.....

incorporating social and environmental criteria into supplier registration and enquiry processes