



Our Commitment to Sustainable Travel and Tourism

2030 VALUE CHAIN TARGETS

By 2030, we are committed to double our investment in social impact and cut our environmental footprint in half through responsible hospitality across our value chain.

OUR OPERATIONS

Pursue best-in-class operational excellence and engage our guests and Team Members to maximize our positive impact



OUR COMMUNITIES

Bring Hilton's innovation and influence to drive positive change in our communities

OUR SUPPLY CHAIN

Partner with our suppliers to address social and environmental risks in our top commodities and incorporate social and environmental criteria into our procurement decision processes

SOCIAL IMPACT

Inclusive Growth | Local Investment | Disaster Relief

Adopt a global standard for

responsible travel and tourism, complementing our existing environmental certifications

Embed human rights due diligence across our global operations

Double our monetary response, empowerment efforts and investment in resiliency against natural disasters (2017 baseline)

Contribute 10 Million volunteer hours to activate our Travel with Purpose commitment in our communities

Double our investment in youth opportunity programs in countries with lowest youth wellbeing (2017 baseline)

Double our sourcing spend

from local, small and medium-sized enterprises and minority-owned suppliers (managed hotels and corporate offices - 2017 baseline)

Embed human rights due diligence in our supply chain and partner with suppliers to eradicate any form of forced labor or trafficking

ENVIRONMENTAL IMPACT

Climate Change | Water Stewardship | Waste Management

Reduce Scope 1 and 2 carbon intensity by 61% (GHG emissions/m² - 2008 baseline)

Reduce water use in our managed operations by 50% (liters/m² – 2008 baseline)

Reduce waste output in our managed operations by 50% (metric tons/m² – 2008 baseline)

Zero soap to landfill by recycling all used guest soap bars where available

Reduce food waste sent to landfill by 50% in our managed operations (2017 baseline)

Participate in food donation programs where allowed by law (managed hotels)

Activate 20 context-based water projects in our communities and watersheds of top water risk

Promote environmental

awareness and open our LightStay technology in school educational programs

Sustainably source

(e.g. certified) all meat and poultry, produce, seafood and cotton at managed hotels (where available)

Encourage suppliers to set

goals and validate through auditing and incentive program

OVERARCHING IMPACT

Double our investment in programs

that contribute to sustainable solutions and economic opportunity for all (e.g. women, veterans, persons with disabilities, etc. - 2017 baseline)

Train employees at Hilton

managed hotels on relevant environmental and social issues and engage guests in supporting responsible travel in destination hot spots **Double Action Grants**

for social and environmental impact projects in our communities **Create and partner with cross-industry networks** to support policies for a lowcarbon future and to advance international human rights **Create framework for collaboration program** with top-tier suppliers

Increase data visibility by

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incorporating social and environmental criteria into supplier registration and enquiry processes