SUSTAINABILITY ACCOUNTING STANDARDS BOARD (SASB)



We seek to provide material, decision-useful sustainability information to our investors in line with the recommendations of the Sustainability Accounting Standards Board (SASB). We considered SASB's Hotel & Lodging and Restaurant Standards in developing the following table of key sustainability metrics for our managed, owned and leased properties. We also report selected SASB data in our 2019 10-K.

SASB TABLE

SASB CODE	METRIC	2019	2018	2017
Energy Management				
SV-HL-130a.1	Total energy consumed, in gigajoules per square meter	1.03	1.06	1.06
	Total energy consumed, in million gigajoules (1)	24.6	24.2	23.1
	Percent total energy from grid electricity	53.8	54.0	48.8
	Percent total energy from renewables	1.4	1.2	2.1
Water Management				
SV-HL-140a.1	Amount withdrawn, in cubic meters per square meter	2.35	2.42	2.46
	Amount withdrawn, in million cubic meters (m³) (1)	56.1	55.4	52.6
	Amount consumed, in cubic meters per square meter	0.586	0.605	0.615
	Amount consumed, in million cubic meters (m³) (1)	14.0	13.8	13.4
	Percent in regions with high or extremely high baseline water stress	32	33	33
SV-HL-160a.2	Environmental management policies and practices to preserve ecosystem services	 <u>Hilton Corporate Responsibility</u> <u>Statement</u> <u>Hilton Environmental Statement</u>		
Waste Management				
FB-RN-150a.1	Amount generated, in metric tons per square meter	0.0080	0.0084	0.0087
	Amount generated, in million metric tons (1)	0.192	0.192	0.185
	Percent food waste (2)	41.0	41.0	41.0
	Percent diverted from landfills	34.8	33.4	32.0
Labor Practices				
SV-HL-310a.1	Voluntary turnover rate for lodging facility employees (U.S. only, includes retirements)	19.0%	-	-
SV-HL-310a.4	Policies and programs to prevent worker harassment	<u>Code of Conduct</u><u>Diversity & Inclusion Brochure</u>		

¹ While Hilton's energy, water and waste intensity decreased on a per square meter basis from 2017-2019, absolute consumption increased as a result of a 11.7 percent increase in the total floor area of Hilton's managed, owned and leased properties, from 21.4 million square meters as of December 31, 2017 to 23.9 million square meters as of December 31, 2019.

² Food waste percentage estimated based on a sample of approximately 50 food waste reduction pilots worldwide. Hilton continues to refine its food waste reporting in alignment with the WRI's Food Loss and Waste Protocol.