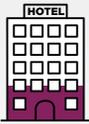


2030 GOALS

- Reduce water use in our managed operations by 50%
- Activate 20 context-based water projects in our communities and watersheds of top water risk



Making Progress

PROGRESS:

- 22% reduction (managed hotels)
- 23% reduction (all hotels)
- 3 context-based pilots initiated

COLLABORATIONS

We participate in key collaborations and campaigns to drive collective action around water stewardship, including:

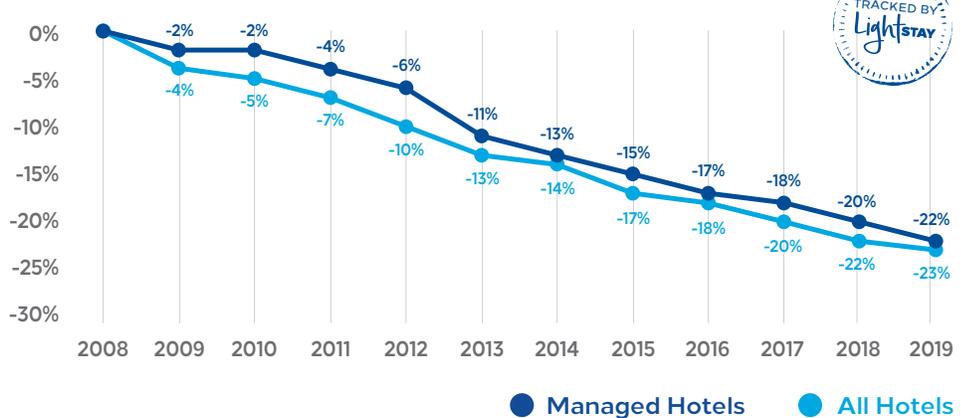


The CEO Water Mandate



Ceres Connect the Drops campaign

WATER REDUCTION (liters/m²)



We are focused on driving holistic water stewardship across our global operations, taking into account the contextual nature of water availability and quality. To conserve water in our operations, our hotels are required to follow guidelines on low-flow fixtures, and we provide continual training to our Team Members on behavioral changes that can reduce resource consumption, including conserving water. We also work with our suppliers and our community impact partners to implement water stewardship projects in our value chain.

We are behind target to hit our 2030 Goal to cut water consumption in our managed hotels by 50% per square meter. We are taking steps to understand why we are not achieving the water reduction goals that we have set for our hotels, and we continue to identify and implement opportunities to employ both water conservation technologies and behavioral techniques to reduce water consumption. In 2019, we began testing guest-facing messaging that encourages water conservation, and we plan to roll out this messaging to regions experiencing water shortages. We have also mapped all of our hotels against WWF's Water Risk Filter, and we are using the results of this exercise to inform our strategy as we implement context-based water stewardship projects in our regions of highest water risk. Moving forward, we will continue to focus on improving our progress towards our water stewardship goal, and we've identified several solutions that we anticipate will assist us in further reducing our consumption.



Team Members from **Hilton Hawaiian Village** volunteered with the Ko'olau Mountains Watershed Partnership to clear invasive species and outplant native species at the Manana Trail native forest restoration project.

WATER EFFICIENCY

We continue to identify opportunities to reduce water consumption within our hotels. Our brand standards require water fixtures to meet local requirements for water conservation. We continually train our Team Members to take steps to save water, and we seek suppliers and partners that can help us identify further opportunities to drive water efficiency.

100%

of hotels mapped against WWF's Water Risk Filter



6,000

gallons saved each day by the greywater recycling system at the Hilton Garden Inn Dubai Mall of the Emirates

1,700+

hotels have installed smart irrigation controls and/or drip irrigation



As part of Hilton's Africa Big Five initiative, **Hilton Garden Inn Lusaka, Zambia** received a grant to build a water pump and pipe in partnership with Village Water Zambia. This project will provide clean water to local school children who are the most at risk from water-related illnesses.

AFRICA BIG FIVE

In 2018 we announced our commitment to investing in sustainable travel and tourism in Africa through our Big Five initiative. Water stewardship is a key focus of this program.



CONTEXT-BASED WATER PILOTS

The localized nature of water risk means that successful water stewardship must take into account the specific context of the water basin. In recognition of this, when we set our 2030 Goals we committed to implement 20 context-based water pilots in our communities and watersheds of top water risk. We have mapped all of our hotels against WWF's Water Risk Filter, and to date we have initiated three context-based water stewardship pilot programs in the following watersheds:

Santa Ana Watershed
(Los Angeles, California)



Boland Water Source Area
(Cape Town, South Africa)



Yangtze River Basin
(Shanghai, China)



In 2020 we will seek to finalize these pilot programs and select our next set of locations. We will also continue to seek opportunities to further align our efforts with the public sector, municipalities and other water basin stakeholders in all of the water basins in which we operate.

COLLECTIVE ACTION TOWARDS THE SUSTAINABLE DEVELOPMENT GOALS

- Signatory to the CEO Water Mandate's UN Water Action Platform to further our commitment to fighting the global water crisis

