Statement

This statement is published by Hilton, in compliance with the UK Modern Slavery Act 2015. It details the steps taken by Hilton to identify and take steps to prevent modern slavery and human trafficking in all parts of its business and supply chains across its global operations during the Financial Year 2020.

Hilton manages, leases and franchises hotels, provides hospitality services, and carries on business in the United Kingdom largely through Hilton Worldwide Manage Limited and Hilton Worldwide Limited, as well as Hilton International Hotels (UK) Limited, Hilton HH&C Limited, Hilton HH&L Limited, Hilton Worldwide Holding LLP, Hilton International Entities Holding Limited, Hilton International Master Holding Limited, Hilton International IP Holding Limited, Hilton International IP Holding 2 Limited, HIC First LLC, and HIC Second LLC, each of which is an indirect wholly-owned subsidiary of Hilton Domestic Operating Company Inc. For the purposes of this statement, the companies carrying on business within the United Kingdom, listed above, on behalf of whom this statement is published, are collectively referred to as “Hilton.”

OUR COMMITMENT TO HUMAN RIGHTS

At Hilton, we have a shared purpose to be the most hospitable company in the world by positively impacting our guests, Team Members*, hotel owners and communities. As a business of people serving people, respecting human rights is a core part of our mission. Hilton is committed to implementing human rights due diligence across our global operations, working with suppliers to eradicate any form of forced labor or human trafficking across our value chain. Hilton has also created and partnered with cross-industry networks to advance international human rights as part of our 2030 Travel with Purpose Goals. Hilton is a proud signatory of the United Nations Global Compact, and our human rights strategy is informed by the United Nations Guiding Principles for Business and Human Rights.

OUR BUSINESS STRUCTURE AND SUPPLY CHAIN

Hilton is a global hospitality company with a portfolio of 18 brands comprising more than 6,500 properties with nearly 1,000,000 rooms in 119 countries and territories, supported by more than 360,000 Team Members.

Hilton Worldwide Holdings Inc. (HWHL) is publicly traded in the United States (NYSE: HLT) and is incorporated in the state of Delaware. HWHL has no independent operations and no material assets other than its ownership of 100% of the equity interests in Hilton Worldwide Parent LLC, a Delaware limited liability company which, in turn, owns 100% of the equity interests in Hilton Domestic Operating Company Inc. (HDOC), a Delaware corporation. HDOC is the parent company of our various operating subsidiaries.

We operate our business through: (i) a management and franchise segment and (ii) an ownership segment, each of which is managed separately because of its distinct economic characteristics. The management and franchise segment includes all of the hotels we manage for third-party owners, as well as all franchised hotels that license our brands and where we provide other prescribed services to third-party owners, but the day-to-day services of the hotels are operated or managed by someone other than us. Franchised properties make independent decisions regarding their hotel operations, including procurement, employment and training practices.

The 137,733 people employed at our managed properties, leased hotels, and our corporate offices are referred to below as “Hilton Employees.” The people who are employed by the owners (or their designees) of franchised properties are referred to below as “Franchise Employees.” There are approximately 225,204 Franchise Employees who work on-property at independently owned and operated franchise properties in the Hilton portfolio.

A more detailed description of our business model can be found in our public filings.

This chart depicts the number of Hilton hotels by type and as a percentage of the Hilton enterprise as of March 31, 2021:

<table>
<thead>
<tr>
<th>Type</th>
<th>Owned/Leased/Joined Venture</th>
<th>Managed</th>
<th>Franchised</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating Hotels</td>
<td>61</td>
<td>717</td>
<td>5,733</td>
<td>6,511</td>
</tr>
<tr>
<td>Share of Total Operating Hotels</td>
<td>0.9%</td>
<td>11.0%</td>
<td>88.1%</td>
<td>100%</td>
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</tbody>
</table>
OUR SUPPLY CHAIN

Hilton Supply Management (HSM) is the global procurement and supply chain arm of Hilton. HSM supports more than 11,000 hotels across the world, approximately 9 percent of which are Hilton-leased or managed properties, 50 percent are franchises and 41 percent are independent businesses unaffiliated with Hilton. HSM develops and negotiates product and service supply programs with more than 1,200 direct suppliers and more than 150,000 suppliers to make available goods and services at the best combination of price, quality, and service.

HSM provides strategic sourcing for both furniture, fixtures, and equipment and operating supplies and equipment:

- Food and beverage sourcing includes everything customers need to complete the construction, renovation and replenishment of their kitchens, from supplies and equipment to consumable products.
- Sourcing for guest rooms and public spaces includes everything customers need for in-room, public space, and fitness and wellness areas, from housekeeping carts and uniform apparel to bedding and bath amenities to fitness and spa equipment and flooring.
- Sourcing for property operations includes service agreements for maintenance, repair and operations, equipment and supplies such as tools, hardware and electronics, and print and promotional items such as key cards and on-property marketing materials.
- Sourcing for power includes sourcing for electricity and natural gas in regulated and deregulated markets, providing renewable energy and related utilities programs, offering programs for efficiently reducing the cost and carbon footprint associated with the consumption of required utilities, and managing supplier relations for purchasing energy-related hotel services and products.

Hilton conducts human rights due diligence across our global operations and in our supply chains to identify, address and mitigate adverse human rights impacts. We utilize both the EcoVadis platform and our own internal due diligence process to assess third parties’ practices with respect to human rights. We require suppliers to provide specific human rights certifications and we provide suppliers with a copy of Hilton’s Responsible Sourcing Policy, which outlines the fundamental social, environmental, and economic principles that are expected of all suppliers. The results of our due diligence efforts inform updates to our policies and procedures to strengthen our human rights approach. HSM also makes available to suppliers training on modern slavery in labor sourcing.

While we strongly encourage hotel owners across our global portfolio to use HSM services, not all hotel owners choose to participate. In addition, hotel owners are responsible for establishing their own supply chain during the development stage of hotels, including construction.

OUR HUMAN RIGHTS POLICIES AND GOVERNANCE

Our commitment to respecting human rights is enshrined in our Code of Conduct, Human Rights Principles, and Responsible Sourcing Policy, including the prohibition of forced labour, bonded labour, child labour, slave labour, human trafficking and recruitment fees, and the prohibition for any Hilton property, product, or service from being used in any manner that supports or enables any form of abuse or exploitation. The Code of Conduct, Human Rights Principles, and Responsible Sourcing Policy apply to Hilton Employees and are reviewed and updated periodically.

We also make the Code of Conduct, Human Rights Principles, and Responsible Sourcing Policy available to our franchisees and our business partners to educate them on Hilton’s business principles and to encourage them to develop similar policies and procedures for their own operations and to share those policies and procedures with their respective business partners. The Responsible Sourcing Policy is attached to all new contracts with suppliers and part of the contractual expectations, while the Human Rights Principles are shared with all new owners and referred to as part of the new country development mitigation plan brand standard.

In addition, our human rights-related trainings, guidance, tools and network of partners are available to franchisees. We encourage franchisees to leverage these resources through regular internal communications. We review and update these materials periodically.

Hilton’s human rights strategy is part of our overall Environmental, Social and Governance (ESG) strategy. Our Board of Directors works with the business to set Hilton’s strategic direction and ensure the business is managed ethically and responsibly. The Nominating and ESG Committee reviews and assesses our ESG strategy, practices and policies and makes recommendations
to the Board as appropriate. Our Executive Committee approves major ESG programs and monitors progress towards our Travel with Purpose 2030 goals. The Chief ESG Officer oversees Hilton’s ESG strategy and reporting efforts and reports directly to our CEO, who is accountable for ESG-related issues and decisions.

**OUR DUE DILIGENCE PROCESSES - RISK IDENTIFICATION**

In 2015, we completed a global human rights impact assessment across our business activities, including managed and franchised hotels, corporate offices and business relationships. This assessment focused on the risk our business operations may pose to individuals’ rights in terms of severity and likelihood, based on external research and experience. Our assessment identified the following salient modern slavery risks:

1. **Operations:** Hotel Team Members may be in situations of forced or bonded labour. Hotels may be used by criminals to traffic victims for sexual exploitation.
2. **Supply chain:** Individuals employed by Hilton hotels via a recruitment agency or a labour outsourcing agency, or by other goods or services suppliers may be in a situation of forced / bonded or child labour as a result of a range of potential factors, from excessive recruitment fees to inappropriate monitoring of workers’ ages.
3. **Development phase:** Construction workers employed by owner-appointed contractors may pose situations of forced / bonded or child labour as a result of a range of potential factors, from excessive recruitment fees, to restrictions on freedom of movement or failure to monitor workers’ ages.

We identified potential higher vulnerability for certain groups across these risk areas, including children, women and migrant workers.

We also conducted a mapping exercise of our global supply chain across a range of economic, environmental, and social risks, including human rights, based on external indicators and spend. We refreshed the analysis in 2019, focusing on modern slavery issues, and identified the following categories for additional attention: meat, seafood, produce, garments and textiles, and services.

We mapped our operating hotels and pipeline countries against 11 external human rights risk indices in both operations and supply chain. For example, the Modern Slavery Index assesses the risk to business in any industry of the possible association with or exposure to practices of slavery, servitude, trafficking in persons and forced labour by state and non-state actors within its supply chain, as defined by global risk and strategic consulting firm Verisk-Maplecroft. Based on this analysis, we estimate 9 percent of Hilton-branded hotels are located in countries with higher risks of modern slavery in the supply chain. This analysis informs the prioritization of our work, including the deployment of tools and processes at managed hotels and efforts to make such tools available for franchise business partners, particularly in higher risk areas.

We supplement our index-based mapping exercises with data collected via our internal Global Enterprise Risk Survey, which is distributed to more than 270 Hilton leaders, and includes human rights and modern slavery issues. The Global Intelligence team uses a social media-monitoring platform that identifies possible human trafficking situations based on keyword scraping and commercial ads.

Our dynamic risk identification and continuous monitoring processes help inform our human rights strategy and the prioritization of countries and issues for more detailed risk assessment, due diligence, and training across operations, supply chain and hotel development.

**OUR DUE DILIGENCE PROCESSES - RISK MITIGATION**

Our mitigation response to identified risks varies based on Hilton’s link to the situation and the leverage we have in each context.

1. **Reporting and Monitoring**

We encourage Team Members to raise concerns about potential violations of our Code of Conduct, including risks of human trafficking or modern slavery, via the Hilton Hotline. The Hotline is an anonymous reporting mechanism available for anyone to report concerns regarding our corporate offices or leased and managed properties. The Hotline also is available externally to suppliers, business partners, consumers and community members. For leased and managed hotels, Hilton directly reviews and investigates Hotline reports, and tracks findings and responsive actions. For franchised hotels, Hilton ensures allegations are formally communicated to the relevant franchise owner with reminders about the franchise owner’s contract obligations, the brand standards and the law. Hilton’s Global Compliance team is responsible for ensuring all Hotline reports receive
appropriate reviews and a response. On a quarterly basis, the Global Compliance team provides confirmation to Hilton’s Board of Directors and external auditors that all Hotline reports have received appropriate treatment. The Global Compliance team also engages in benchmarking to ensure the Hilton mechanism is functioning effectively in terms of expected volume of reports.

2. Operations

All Team Members are required to report safety or reputational incidents, including potential situations of modern slavery, via an incident alert mobile application. Alerts are managed and triaged by the corporate Safety and Security team and the emergency operations centre, involving all necessary stakeholders to respond appropriately. Identified trends inform the strategy for training.

We also focus our attention on addressing a number of critical operations-related issues, including:

**Human Trafficking:** All hotel-based Team Members are required to complete training on how to identify and report signs of human trafficking (see relevant sections below). The process is managed by the Corporate Responsibility and Human Resources teams globally, and by the Safety and Security department on property. A list of signs to identify risks of human trafficking for sexual exploitation and forced labour is posted in Team Member areas at all managed hotels globally. In the United States, we place posters to raise awareness of the U.S. National Anti-Trafficking Hotline in guest-facing areas of our managed hotels, as required by some state laws, and we share available resources with franchised hotels. In 2020, the Safety and Security team further enhanced our data analytics to support victim-centered anti-exploitation efforts in the United States. We also monitor evolving state, regional, and national legislation relating to trafficking to ensure compliance.

**Orphanage Tourism:** We recognize “orphanage tourism” may take place in certain countries where we operate. We regularly remind all hotels not to offer or promote any tour that would include orphanages.

**Safe And Ethical Recruitment:** We understand some unscrupulous organizations may use the Hilton name to fraudulently recruit individuals and we specifically warn against recruitment fraud on our careers site. We do not charge recruitment fees and we expect the same of our business partners. Whenever possible, Hilton hires candidates directly. When candidates need to relocate, Hilton issues recruitment contracts directly to the candidates before the candidates depart from their home countries. In the Middle East and Africa, Hilton covers travel expenses for employees arriving at assigned work locations from overseas.

3. Supply Chain

Our Responsible Sourcing Policy outlines the standards expected of Hilton suppliers. Suppliers are encouraged to have appropriate management systems in place and take steps to comply with this policy. We require certain suppliers to acknowledge our Responsible Sourcing Policy and to undergo a deeper due diligence. The process is managed by HSM and the Legal Compliance team.

We utilize a labour sourcing management process for our leased and managed hotels in Europe, Middle East and Africa (EMEA). All outsourcing and recruitment agencies are contractually required to live up to the standards laid out in our Responsible Sourcing Policy and Human Rights Principles, including the prohibition of recruitment fees. We conduct due diligence and compliance checks on outsourcing and recruitment agencies, including initial screenings on human rights, before the agencies are placed on a regional list of preferred suppliers. We intend to expand this process to other regions.

**Recruitment agencies:** As part of our continuous process improvement efforts, in 2019, we conducted an analysis of ethical recruitment in the Middle East for our managed hotels where employees are primarily hired through recruitment agencies. We enhanced our recruitment manual and processes, from recruitment agency management to candidate interviews, through induction and welcome, to align with our commitment to ethical recruitment. If there are allegations that employees may have been required to pay recruitment fees, we investigate the claims internally. If the claims are substantiated, we require the agencies to reimburse the individuals within a set timeframe and we remove the agency from the preferred supplier list.

**Outsourcing agencies:** We are actively rolling out contractual requirements for outsourcing agencies in managed hotels in EMEA to conduct third-party audits that cover all aspects of worker welfare, from recruitment to employment conditions. To support this requirement, in 2019 we created training and resources for our hotels and labour providers on the risk of modern slavery in labour sourcing. In 2020, we continued to update resources and supplier communications. We also strengthened the due diligence conducted by our South East Asia regional HSM and Safety and Security
teams on security contractors, including requiring them to conduct reviews for potential indicators of modern slavery. When potential situations of forced labour are identified, we investigate the issue and take appropriate action, from developing mitigation plans with the supplier to deciding not to conduct business with the supplier.

4. Development and Construction

We carry out due diligence review on potential hotel owners, including a human rights reputational review, and we provide our Code of Conduct and Human Rights Principles to all potential owners.

Prior to agreeing to develop a hotel in a new country, we conduct country-level due diligence, which includes a review of human rights in the region. The process is overseen by our Legal Compliance department and includes review by the Executive Compliance Committee, which is comprised of representatives from the Executive Committee. We have created risk-based country-level mitigation plans for more than 100 countries. These country-specific mitigation plans are implemented through a brand standard applicable to all new managed and franchised Hilton-branded hotels in that country. To help owners and business partners comply with these brand standards, we developed a suite of tools they can use to identify and manage human rights risks in operations and supply chains.

TRAINING AND AWARENESS

We signed the ECPAT Code to combat sexual exploitation in the travel industry in 2011 and have been providing training on human trafficking risks to all our hotels ever since. Human trafficking training is now mandatory for Team Members at all hotels globally as part of our annual Brand Training. Our annual Code of Conduct training includes a section on human rights and is mandatory for all Hilton Team Members. By the end of 2020, at our properties that remained open during the COVID-19 pandemic, more than 71% of leaders from a portfolio of 6,257 hotels had taken our human trafficking training.

In addition to these training obligations, other notable training events in 2020 included:

Human Trafficking Training around Major Events: Our safety and security teams and outside partners routinely train hotel Team Members in person on identifying and combatting human trafficking on a risk basis. For example, at the occasion of the Super Bowl in Tampa, Florida, in January 2020, we partnered with the NGO It’s a Penalty to increase awareness with Team Members, guests and other participants about signs of human trafficking and how to report it across all hotels (managed and franchised) in greater Tampa.

Labour Sourcing: We continued to roll out our e-Learning training on the key risks of modern slavery in labour sourcing. The training module is available to all Team Members, and mandatory for all Hilton Employees in EMEA who are key decision-makers in recruitment and outsourcing decisions (i.e., General Managers, Human Resources, Procurement, Finance). By the end of 2020, 91 percent of the assigned employees had taken the training. We developed guidance documents that provide additional help to hotels and agencies conducting due diligence in labour sourcing. These documents are available to all hotels, including franchises.

In 2019, our training on the risks of modern slavery in labour sourcing became freely available to the whole industry via the International Tourism Partnership (ITP), now known as the Sustainable Hospitality Alliance. This training will help accelerate the industry’s ability to identify and mitigate those risks, in line with the Sustainable Hospitality Alliance Forced Labour Principles (see section below).

Development: We require owners to distribute training in anti-human trafficking and risks of modern slavery mandatory to their contractors based on a country-risk analysis through our new country development process.

The COVID-19 Pandemic: The COVID-19 pandemic has significantly affected the global economy and strained the hospitality industry due to travel restrictions and stay-at-home directives that have resulted in cancellations and reduced travel around the world. As a result, Hilton and the wider hotel industry at large, saw the complete or partial suspensions of certain hotel operations for significant durations of time in 2020. The effects of the COVID-19 pandemic also have intensified or otherwise affected many areas of risk, including, but not limited to risks relating to our supply chain. Although the COVID-19 pandemic forced us to take steps to reduce operating costs, including reducing our workforce and furloughing a substantial number of our employees, we recognized the potential for increased risk relating to human rights and we took steps to ensure that our processes relating to human rights risks remained fully resourced throughout the pandemic.

Performance Indicators: We have set ambitious goals aimed at mitigating modern slavery, forced labour, and human trafficking risks in our operations, and we recognize the importance of tracking and measuring our progress towards meeting those goals. The following chart details our goals, key performance indicators associated with each goal, and our progress to date.
<table>
<thead>
<tr>
<th>2030 Travel with Purpose Goals</th>
<th>KPI</th>
<th>Progress to Date</th>
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</thead>
<tbody>
<tr>
<td>Embed human rights due diligence across our global operations</td>
<td>Embed human rights in Hilton policies and governance</td>
<td><strong>Human Right Principles</strong> details company approach</td>
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<tr>
<td></td>
<td>100% hotels trained in anti-human trafficking by 2030, including all Hilton Team Members</td>
<td><strong>Code of Conduct</strong> includes commitment to respect human rights and to not having recruitment fees</td>
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<td></td>
<td>100% operating hotels and pipeline countries mapped against human rights risks and information embedded in operations and development processes</td>
<td><strong>Responsible Sourcing Policy</strong> includes human rights</td>
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<tr>
<td></td>
<td>100% suppliers have received the Responsible Sourcing Policy</td>
<td><strong>Signs of Human Trafficking (since 2017):</strong></td>
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<td>• In 2020, 4,425 hotels (71%) trained one or more Team Members in a position of leadership on anti-human trafficking</td>
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<td></td>
<td>• In 2020, 124,796 Team Members have taken anti-human trafficking e-learning trainings</td>
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<td>These numbers should be taken in the context that many properties temporarily suspended operations during the year and numerous Team Member were furloughed due to the pandemic.</td>
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<td><strong>Modern Slavery in Labour Sourcing (since 2018):</strong></td>
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<td>• In 2020, 2,245 (91%) of the labour sourcing leaders in EMEA (General Managers, HR Directors, Procurement Leads, Directors of Finance) have taken the Modern Slavery training</td>
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<td></td>
<td></td>
<td>Mapped 100% operating hotels and pipeline countries against 11 human rights risk indices</td>
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<td></td>
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<td>Integrated Human Rights criteria in our annual internal Global Enterprise Risk Survey</td>
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<td></td>
<td></td>
<td>Conducted more than 100 country-level human rights reviews and developed action plans accordingly</td>
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<td></td>
<td></td>
<td>Developed human rights support material for owners on identified salient issues</td>
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<td></td>
<td></td>
<td>Policy embedded in any new contract with 1st Tier suppliers</td>
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<td></td>
<td>100% Hilton Supply Management (HSM) Team Members trained in risks of modern slavery in the supply chain by 2030</td>
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<td></td>
<td>100% Hilton HSM Team Members have been trained in responsible sourcing, including human rights risks in the supply chain</td>
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<td>100% Procurement leads in EMEA have taken the training in risks of modern slavery in labour sourcing</td>
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<tr>
<td></td>
<td></td>
<td>24 audits completed in Europe, Middle East and Africa</td>
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<tr>
<td>2030 Travel with Purpose Goals</td>
<td>KPI</td>
<td>Progress to Date</td>
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<tr>
<td>Create and partner with cross-industry networks to advance international human rights</td>
<td>Support Sustainable Hospitality Alliance (formerly International Tourism Partnership or ITP) human rights actions</td>
<td>Aligned internal Key Performance Indicators with the Alliance’s human rights actions</td>
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<tr>
<td></td>
<td></td>
<td>Reference the Alliance’s Forced Labour Principles in human rights support material shared with business partners (suppliers, owners)</td>
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<tr>
<td></td>
<td></td>
<td>Made our training on risks of modern slavery in labour sourcing freely available to the whole industry via the Sustainable Hospitality Alliance, enabling 70 organizations to access the training from a variety of backgrounds including hotels, industry associations, airlines and NGOs.</td>
</tr>
<tr>
<td></td>
<td>Other partners</td>
<td>Partnered with It’s a Penalty campaign to raise further awareness with Team Members, guests and other participants to the Super Bowl across our 60+ hotels in Florida, USA</td>
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<td></td>
<td></td>
<td>Co-founded the World Travel and Tourism Council Anti-Trafficking Task Force</td>
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<td>Supported foundational collaboration with the UK Gangmasters and Labour Abuse Authority, in partnership with the UK Stop Slavery Network Framework</td>
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<td></td>
<td>Collaborated with the Shiva Foundation to enable UK hotels to provide emergency accommodation to victims of domestic violence</td>
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<td></td>
<td></td>
<td>Provided a Hilton Effect Foundation grant to long-standing Hilton partner LligamDona in Spain to help launch a project to support economic independence for women and children experiencing domestic violence during the COVID-19 pandemic</td>
</tr>
</tbody>
</table>
PARTNERSHIPS AND ENGAGEMENT

Human rights risks in the travel and tourism industry are complex, and we recognise we cannot solve them on our own. Accordingly, we engage proactively with industry and expert organisations to better identify challenges, develop solutions and accelerate impact.
Our engagement with industry and expert organisations compliments our internal systems used to measure our progress and allows us to identify challenges faced by other organisations in the travel and industry sector.

Since 2011, we have been signatories of the ECPAT Code of Conduct to fight the sexual exploitation of children in travel and tourism, and we have been providing their training on identifying signs of trafficking to all our hotels.

To combat risks of trafficking for sexual exploitation, we have partnered with Vital Voices since 2012. In 2013, we co-founded the Global Freedom Exchange (GFE) program to support women leaders at the forefront of global efforts to prevent and respond to human trafficking. Since the launch of the GFE, we have helped empower 126 anti-trafficking women advocates from 50 countries. To further build capacity for the anti-trafficking leaders, GFE fellows have the opportunity to apply for grants for their projects aiming to prevent, address and reduce human trafficking. Since 2013, a total of USD 259,000 have been awarded to organizations in 20 countries. The different projects have impacted more than 7,260 beneficiaries, including 830 public officials (training), 4,630 community member (prevention), and 1,800 trafficking survivors (rehabilitation).

In November 2016, we co-founded the UK Stop Slavery Hotel Industry Network, led by Shiva Foundation, which brings together hotel brands, operators and owners. We supported the draft and launch of the Framework to Engage with Suppliers, which provides tools to help procurement teams engage suppliers to address risks of forced labour and modern slavery in the supply chain. We also supported the Network’s new Resource Hub. Both resources are a first for the hotel industry.

Our President and CEO, Chris Nassetta, is the Chair of the World Travel and Tourism Council (WTTC) from 2018 through 2020. In 2018, we supported the launch of the ECPAT/WTTC Call for Action for the Protection of Children in Travel and Tourism, and in 2019, we co-founded the WTTC Anti-Trafficking Task Force.

We are co-founders of the International Tourism Partnership (ITP), now known as the Sustainable Hospitality Alliance, and an active member of their Human Rights working group. Building on the launch of the Sustainable Hospitality Alliance’s Human Rights Policy Statement, Human Rights Goals and Forced Labour Principles, we shared our internal training on risks of modern slavery in labour sourcing with the Sustainable Hospitality Alliance. This training was available for free to all Sustainable Hospitality Alliance members throughout 2019, and became publicly available to the whole industry at no cost in December 2019. Through the end of 2019, 70 organizations had already used the training, including hotels, industry associations, airlines, and NGOs.

In 2019, we participated in a hospitality working group organised by the International Labour Organization Project Office in Qatar with The Ministry of Administrative Development, Labour and Social Affairs and the Institute for Human Rights and Business to promote sustainable growth and decent work in Qatar’s hospitality sector. Hilton supported the development of a new tool, Promoting Fair Recruitment and Employment – A Guidance Tool for Hotels in Qatar, which includes inputs from relevant stakeholders such as the Sustainable Hospitality Alliance. The tool includes a set of resources and practical steps that hotels can take to strengthen and implement internal policies and procedures; carry out due diligence of service providers and labour recruiters; and improve workplace relations through effective grievance handling and worker representation.

We are members of the Global Business Initiative on Human Rights, a coalition that works to advance human rights in a business context through cross-industry peer learning, outreach and capacity building.

In 2019 we started our collaboration with the organization It’s a Penalty to leverage the Super Bowl in Atlanta, Georgia, U.S., to continue to raise awareness about human trafficking with all participants attending the game – Team Members, guests, local stakeholders, NGOs. We continued our collaboration during the 2020 Super Bowl in Miami, Florida.
OUR ONGOING COMMITMENT

As we track towards our 2030 Travel with Purpose Goals, we will focus on:

- Continuing to develop and disseminate our training programs;
- Expanding key due diligence programs in labour sourcing;
- Strengthening risk identification and due diligence processes around supply chain due diligence;
- Developing measures for assessing the effectiveness of training programs;
- Deploying risk mitigation plans for opening properties in countries where we did not previously have a presence;
- Continuing to collaborate with peers in the hospitality industry and across industries to address systemic and shared modern slavery issues; and
- Continuing to support civil society in its efforts to raise awareness of human trafficking, prevent human trafficking, and support victims of human trafficking.

Hilton is steadfast in its commitment to protecting human rights in every market in which we operate. We recognize that this is an ongoing commitment and we will continue to update the content of this statement to reflect our continuous efforts.

UK MODERN SLAVERY ACT 2015


Simone Vincent
Executive Vice President & President, Europe, Middle East & Africa
Director of the Board for Hilton Worldwide Limited (UK)

RELEVANT POLICIES AND RESOURCES:


Annual corporate responsibility report: [cr.hilton.com](http://cr.hilton.com)

*Team Members include employees at Hilton corporate offices and its owned and managed properties, and employees of franchisees who work on-property at independently owned and operated franchise properties in the Hilton portfolio.